



LANE EDUCATION SERVICE DISTRICT

1200 Highway 99 North
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www.lesd.k12.or.us

EQUITY COMMITMENT LEADERSHIP COLLABORATION INTEGRITY

**Lane County Technology Advisory Committee
Thursday, June 22, 2017**

**1:00pm MEET AT HOWARD ELEMENTARY, 700 HOWARD AVENUE, EUGENE
PLEASE CHECK IN AT FRONT OFFICE
MEETING WILL BE IN COMMUNITY ROOM A**

PRESENT: DANIELE MCCALLUM (LESD), JASON DODGE (LESD), TRAVIS BURNSIDE (LESD), CHRISTINA OKESSON (LESD), DAVID NELSON (4J), MICHAEL BATEMAN (28J)

Presentation – Walkthrough of Howard Elementary Technology Immersion School

New Items

- LCC Intern recap
 - Two interns this spring, one at 4J network services and one at 4J TSS. We got some negative feedback from interns for the first time. After talking with the coordinator, it seemed like it was a comparison of another internship one of them was doing simultaneously. Having two was a little daunting for coordination, we may take that into consideration for the future. Michael asked about how the job duties were managed. Did some switch refreshes, etc., on the networking side. Depends on the student's skills and what projects need to be done. Josh at 4J worked closely with the networking intern and assigned/reviewed his work. Michael has a lot of varied projects, but not a lot of time to organize them. 75% of these students already have skills to do projects. It might be beneficial for Michael to sit on an interview with the next group of students to see their qualifications. This helps identify the things that they are learning (and NOT learning). Districts can also ask for interns on a day-to-day basis. One day? Two days? The experience has been refreshing for the people at the ESD who worked with the interns.
- Travis Burnside: overview of system admin summer projects
 - Upgrading version of webmail over the summer. No noticeable differences. A few more options in search features.
 - Upgrading LESD backup infrastructure from tapes to disc. Using VMware data protection product. Direct-attach to any storage as long as VMware has drivers for it. Going on a direct-attached external array.
 - Upgrading Destiny to the new version



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- Upgrading RT ticketing system. Fern Ridge facilities department wanting to use, had tried RT a long time back. Doesn't know if they didn't use it because of the product, or because of their own preference. Michael is using Spiceworks on the tech side. 3-4 districts are using RT for facilities, we could set up a 1-hr meeting to show different styles of usage. Michael will try to schedule something. Travis will bump up his priority to make the RT upgrade his first summer project, so that it is completed before meeting with Fern Ridge. Michael mentioned that the inventory connection, and facility descriptors, are the key in a really well-working help desk system. Looking at South Lane's inventory system to integrate. LESD is currently evaluating a completely new help desk system that includes inventory/asset management. All of the systems we are evaluating tie-in to multiple departments and tasks (workflow). 4J has configured their serial number so that field links to their record in their FileMaker database.
- Jason Dodge: network core equipment upgrades
 - Switch upgrades for WIX and Oregon Hall are not going to happen, will be pushed off to Winter break.
 - Software upgrades for core routers, firewalls, and 3560s.

Recurring Items

- Service Incidents — *A review of LESD service interruptions since last meeting*
 - No unplanned, two planned maintenance outages.
- E-Rate — *Quick recap of any news this month*
 - Filing window has closed. PIA reviews have started and districts will start getting contacted if there are questions. Look for funding commitments to start soon.
- Professional Development
 - Google best-practices June 27 @ LESD. In addition, LBL ESD is hosting the certification-included Google Admin class in Salem, in July.
 - June 28 4J Programming and Scripting class. First one 2 hrs. Professor from UofO to get general info and to see if it is worth developing something for Fall. No registration required, just show up.
 - Fortigate Training July 18 for 4J, Spfd, and LESD (& LCC & LBL possibly). Half-day of learning about features for Fortigate specifically.

Round Table Items

- What are districts using for digital signage?
 - 4J: There is a big mix of products. Non-standard products. Howard is network-connected, but have to make the changes on the router itself. Most products are windows-based



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- applications. Some inside signage, DigitalSignage.com. It's an AdobeAir program and it is really outdated. They are very cheap however.
- FR: Chrome Sign Builder won't work with Chromecast but will work with the cheap Chrome stick or Chrome Box. Put it in Google management, put it on a kiosk machine, run the app, and set the schedule. Using it with Google slideshows and add the link.
 - LESD is looking at replacing ours, looked at Google Sign Builder. Also RiseVision, free product, leaning toward that option. Can remotely reboot the device, schedule shutdowns and restarts, and sync to a Google calendar. Linux or windows-based device.

Next planned LCTAC meeting, September 21, 2017, 1pm-3:30pm, at Lane ESD